



NATIONAL CONTRACT CLEANERS ASSOCIATION CODE OF ETHICS

- PROVIDE APPROPRIATE SERVICES TO MEET CUSTOMER NEEDS, AT PRICES ECONOMIC TO BOTH PARTIES.
- EMPLOY COMPETENT STAFF AND MAKE THEM EFFECTIVE THROUGH TRAINING AND THE PROVISION OF SUITABLE EQUIPMENT AND MATERIALS.
- RESPECT COMPETITORS WITHIN THE SPIRIT OF FREE ENTERPRISE.
- PROMOTE THE INDUSTRY THROUGH PROFESSIONALISM AT ALL LEVELS.
- COMPLY WITH THE STATUTES AND THE ASSOCIATION'S CONSTITUTION, AND BE OPEN TO AUDIT IN ORDER TO ENSURE COMPLIANCE.